



Limited Warranty

Divergent Adhesives, LLC, subject to the terms and conditions set forth below, warrants that its floor covering installation product or system (as defined below) will be free from defects in material or workmanship and will not fail under normal usage for the applicable warranty period indicated in the warranty length table attached to this warranty (“Warranty Length Table”) when used within its shelf life of two (2) years and in accordance with: (1) technical data sheets and written instructions, (2) applicable building codes and regulations, and (3) standard industry practices.

As a condition of warranty coverage, it is the sole responsibility of the installer, general contractor, architect of record or owner, to first determine the suitability and compatibility of the adhesive for the user’s intended use.

Exclusions from Warranty Coverage:

This limited warranty does not apply to: structural failure; inadequate subflooring or improper subfloor preparation; excessive subfloor moisture or water damage; subfloor contamination; Acts of God, including but not limited to flooding, hurricane, earthquake, extreme environmental conditions, natural disaster or other events outside the control of the manufacturer; negligence; product misuse or abuse; failure to comply with technical data sheets or floor covering installation instructions, or applicable building codes and regulations, or standard industry practices; installation of non-first quality flooring; ordinary wear and tear; excessive structural movement; structural changes or abusive uses by occupant; failure to follow routine care and maintenance requirements.

Divergent Adhesives, LLC makes no other warranties, expressed or implied. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ARE EXPRESSLY DISCLAIMED AND EXCLUDED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO THE FULL EXTENT ALLOWABLE BY LAW.

Filing a Claim:

If a claim is suspected, Divergent Adhesives, LLC must be notified in writing within thirty (30) days of discovery of the alleged manufacturing defect at:

Divergent Adhesives, LLC
176 Glenwood LN
Gray Court, SC 29645

Proof of purchase and lot number of product must be submitted with any notice of claim. Divergent Adhesives, LLC retains the right to physically inspect the installation sight and obtain samples from that installation to determine the validity of the claim.



Exclusive Remedy:

If the product is proven defective within the applicable warranty period, reimbursement of reasonable and substantiated costs for the replacement of only that specific portion of the original installation requiring replacement may be provided and prorated as follows: (Year 1) Material and 100% of reasonable labor costs; (Year 2) Material and 50% of reasonable labor costs, (Years 3 and beyond) Material only. Under no circumstances will Divergent Adhesives, LLC be responsible for indirect, special or consequential damages.

Divergent Adhesives, LLC

ADHESIVE	WARRANTY
Pressure Sensitive 564	5 Years
Modified Pressure Sensitive 574	5 Years
Resilient Spray Adhesive	5 Years
CT 610 Pressure Sensitive Adhesive	2 Years
RC3 Clear Thin Spread	2 Years
Wall Base Adhesive	2 Years
220 Multi-Purpose Adhesive	1 Year
330 Multi-Purpose Adhesive	2 Years
440 Multi-Purpose Adhesive	5 Years
Prime & Block Moisture Barrier (urethane)	3 Years
Prime / Block & Reduce	3 Years
TimberStick AF Acrylic Wood Adhesive	3 Years
TimberRigid AF Urethane Wood Adhesive	3 Years
TimberTight AF All-in-One Urethane	LIFETIME
TimberFlex AF All-in-One MS Polymer	LIFETIME